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# Poplar Heights Recreation Association

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Dear Members,

I want to update you on three things:

- 1) a membership survey
- 2) pool heater status
- 3) this season's lifeguards and pool staff

## **1) Membership survey**

The long range and capital planning committee has prepared a survey for members to provide feedback on PHRA amenities, both present and future. The survey takes approximately 10 minutes to complete and will help the board get a better understanding of what is of most importance to the membership.

The board would really like to hear from all members, so we are offering an incentive! **If you complete the survey before the 11 June deadline you will automatically be entered into a drawing for \$100 (there will be 10 winners, drawn at random).** While we encourage shareholders, renters, and honorary members to complete the survey, only dues paying shareholders and renters will be entered into the raffle drawing. Current board and long term and capital planning volunteers will also be excluded from the drawing.

The survey invitation will be sent to the primary email associated with your PHRA membership and is to be completed one time per member/member family. The survey can be filled out via PC/Mac, tablet, phone (iOS or Android).

## **2) Pool heater status**

As I mentioned in a previous message, the pool heater is inoperable. Typically, we use the heater for a few weeks at the beginning and end of the pool season (May and September). We have received multiple assessments of the broken heater as well as the needed heating capacity for the pool in general and in the process of collecting bids to replace the heater, as the cost to repair it is significant and the configuration of one large heater vs two smaller heaters is not a best practice for pools our size. I will keep you posted as soon as we have an estimated return to service, which I hope is in time for the end of our season.

## **3) 2021 season pool management staff**

This weekend officially opened our 2021 pool season! You may have met some of the staff who worked to prepare the pool for opening day. What you may not realize is we have a PHRA "phamily" connection with many of the staff. As in seasons past, many of the pool staff are also members of our community or have worked at PHRA in prior seasons.

This season we are still operating under a lot of uncertainty and I am hopeful that as the weather warms up and COVID-related statistics improve, we will be able to enjoy a more "normal" summer. Thanks in advance for your patience and flexibility.

In the words of Sister Sledge "high hopes we have for the future... we are family!"

Marc DeLuca  
PHRA president